

EVP Center Pickleball Clinics/Private Lessons Refund Policy

All EVPC Clinics

- Any clinic cancelation requests with more than 72 hours in advance will be subject to a 15% administration fee. *Clients are welcome to speak to the coach to see if moving to a future clinic date could be an option.
- Any clinic cancelation requests with less than 72 hours in advance will be subject to a 50% fee.
- Once a clinic has begun, there will be no refunds.

Private Lessons

- If a request for cancellation occurs with more than 24 hours notice, the client is welcome to speak with their coach directly to move the lesson to another date/time. If a refund is wanted instead, all private lessons cancelled with more than 24 hours in advance are subject to a 15% administration fee.
- Any lessons canceled with less than 24 hours notice are subject to a 50% fee.
- Once a lesson has begun, there will be no refunds.

Covid-19 Policy

The Covid-19 pandemic could foreseeably force the shutdown of EVPC pickleball lesson/clinic programming due to government order. In the case of EVPC having to shut down a clinic or lesson that has yet to start, EVPC will provide a "credit" in equal value for a future EVPC program. In the event that a program has already started, EVPC will have already incurred costs including coaching fees, rental costs, equipment fees, which cannot be recouped, therefore, participants will not be entitled to a refund, however, EVPC will work to provide customers a prorated credit for future use to a camp where possible.